

Course Name

Leadership and Management (ILM) accredited MDP training

Course Overview

We understand that those who manage with little or no awareness of their employees' strengths and skills invite frustration, miscommunication and apathy into their teams. Therefore, in learning how to better understand *how* your team members function, and how you can utilise each individuals' strengths, you can *enhance productivity, improve satisfaction* and *boost team morale*.

Course Objectives

Successful managers understand not only the need to vary between different management styles but they also understand *how to* effectively utilise these styles in order to communicate with team members individually. Our award-winning training academy trains managers on how to execute complex projects, **boost productivity, maintain team satisfaction** and **improve mental health**.

Participating in this course equips professionals new to management, or those looking to improve upon their management, with the vital skills and knowledge required to effectively manage teams.

- To develop the necessary tools to better manage yourself and others;
- To develop personal effectiveness and interpersonal skills;
- To understand how to maintain team motivation, and lead a team towards a productive and successful outcome;
- Understand when and how to vary between different management styles for intended impact;
- Understand the role a manager plays in implementing strategy;
- And, understand how to promote a culture of continuous improvement and development.

Who Should Attend

- Any employer in any sector.

- Large-medium organisation: likely to be middle and first line managers; smaller organisation: might well be middle and more senior managers.
- Ideal for new managers but also for more experienced people who have had little management training.

Course Duration

4 days

Course Outline

- How to develop a personal management style;
- How to become an effective leader and enhance your teams' morale;
- How to motivate and maximise people's performance;
- How to manage conflict and 'the difficult conversation';
- How to create a positive environment through change;
- And, develop an understanding of different learning styles and how to manage individual development.