

Course Name

Operational Management of NGOs

Planning, Monitoring, Evaluation, & Reporting

Course Overview

This course provides professionals working in non-governmental organizations (NGOs) with an understanding of the theoretical and practical foundations underlying the use of program evaluation in the NGO sector. The course reviews the quantitative and qualitative techniques used by managers to analyze program processes, outputs, and outcomes. The course covers proper reporting systems and building resilience. It also considers issues such as client management, data collection, data presentation, and research ethics.

Course Objectives

Who Should Attend

Course Duration

2 days

Course Outline